MTAC Work Group #148 - Physical Location Defaults and Redirections Review

Work Group Leaders:

- Industry Lisa Bowes
- USPS Shibani Gambhir

Minutes from the Meeting held on September 27, 2011:

- USPS reiterated the mission statement of this work group to keep the discussion within its scope
- USPS questioned the use of two versions of the MDF. V1 contains defaults and redirections where as V2 contains the redirections (58 possible splits). A single file would be too complex to manage updates
- Industry has concerns regarding timing of updates to MDF and label lists are not necessarily in sync.
 - o Finding inconsistencies in USPS communication of updates to field personnel
 - o Would like to see timely and consistent communication
- Most important item for business customers is to 'Take mail to the facility where is it going to be processed'. This will also ensure the proper service standards will be met.
- Industry noted there have been mishandlings of FSS facility pallets. Several examples cited where facility pallets were handled as scheme pallets causing delivery delays. Communication to field personnel inconsistent.
- All agreed that new label list notification period to mailers would work well.

Next meeting to be held on October 4.